## Emotional Map

	Identify	Plan	Trap	Surgery	Recovery	Release
Happy						
Neutral						
Frustrated						
Experience	<ul> <li>Find or be notified of cats or colonies found via email, social media, group texts.</li> <li>Sifting through emails, messages, and posts.</li> </ul>	<ul> <li>Fundraising on social media groups.</li> <li>Get necessary supplies, based on number of cats.</li> <li>Schedule surgery with vet clinic</li> <li>Coordinate various roles and subtasks.</li> <li>Obtain permission to trap from property owner.</li> <li>Tell colony manager no feeding 2 days prior to trapping.</li> </ul>	<ul> <li>Stay on-site and monitor the traps.</li> <li>Make sure to use appropriate trap for cat safety.</li> <li>Cat(s) taken and sheltered overnight.</li> <li>Trap according to vet requirments (e.g. one cat per trap)</li> <li>If trapping fails, cancel appointment with vet.</li> </ul>	<ul> <li>Take the cat(s) to vet for spay/neuter</li> <li>If extra or any injured cats reschedule as needed.</li> <li>Add new appointments if vet clinic has cat limits.</li> </ul>	<ul> <li>Pick up cat(s) from the vet and shelter for 24-48 hrs for monitoring and recovery.</li> <li>Ensure cats eat, drink, and do not mess with their stitches. Check for bleeding before releasing.</li> <li>Wet food is helpful since cats tend to spill water all over the place, so it ensures the cat gets at least some fluids.</li> </ul>	<ul> <li>If cat(s) are healed, release in exact same area where trapped.</li> <li>Cats should be relocated only as a last resort.</li> </ul>
Opportunities	• Streamline communications	• Scheduling/availability system	• Streamline communications	Plan for injured or additional cats	Have a recovery checklist	Keep record of trapping and release locations.